

Information Technology

Getronics

About Getronics

Getronics is a leading ICT service-provider, the largest ICT service-provider in the Benelux and employs about 14,300 employees (FTE) around the world. They provide a broad portfolio of advanced technology services to customers, ranging from banks and insurers to retailers and public sector organisations.



Requirements

Health and Safety management was perceived by Getronics' UK and Ireland subsidiary as becoming too complex to handle internally. An outsourced partner would develop a more coordinated and seamless approach that could draw for knowledge on the experience of a dedicated organization.

The Real Estate department, already outsourcing many of its support functions, found it was natural to look externally for an advisory and management consultancy for Health and Safety.

Solution

EDP have worked with Getronics since 1994 on a number of projects and have regularly exceeded expectations, delivering high quality advice. EDP, therefore, were the logical choice because they had consistently delivered in all their previous dealings with Getronics and were also competitively priced.

“EDP is professional, responsive and exceptionally reliable. The most important factors are that they give us the reassurance of knowing that we are compliant with all legislation and our employees are properly aware of Health and Safety activity undertaken within our company.”

The MD of EDP, Cyril Barratt, works closely with Robert Ling, Real Estate Manager, to establish the strategic direction of Health and Safety. This results in a joint approach to the Getronics Board that gives credibility and helps to raise awareness at the highest level.

EDP now drives the strategic plan and the tactical implementation of Getronics' Health and Safety. A full time EDP consultant works on site with Getronics to deliver the day to day Health and Safety, supported by the experience and expertise of the wider EDP team who help to drive the strategic direction. Although Getronics work in relatively low risk environments, they do have field staff and customers out on the road. In some ways effective Health, Safety and Environment becomes more difficult to manage when the working environment is perceived to be low risk.

Getronics measure Health and Safety in two ways – the management of the accident and incident rate and the level of claims against the company. Since working with EDP, both the claim level against the company and the accident and incident rate have decreased. This benefits employees and provides significant cost savings to Getronics' bottom line.

“We are in good company having EDP as a partner! We liked their integrity and the fact they have experience to share from similar industries. It is also reassuring to know that EDP understands that each customer has unique needs that lead to tailored solutions drawn from sound common practice.

Robert Ling, Real Estate Manager, Getronics