



REFUSED EMPLOYMENT AND SUPPORT ALLOWANCE [ESA] AND WANT TO APPEAL?

The following is guidance on how to appeal Employment and Support Allowance [ESA] while also retaining your benefit.

WHAT DO YOU DO?

STEP 1: NOTIFY THE OFFICE THAT PAYS YOU THAT YOU ARE APPEALING THE DECISION

- In Warwickshire, your Paying Office is likely to be either be WALSALL if you live in Nuneaton, Bedworth or N. Warwickshire OR CANNOCK if you live in the Warwick, Stratford or Rugby Districts

STEP 2: FILL IN AN APPEAL FORM [GL24] AND SEND IT IN STRAIGHTAWAY

STEP 3: MAKE SURE YOU HAVE A CURRENT SICK NOTE.

- If your sick note runs out while you are waiting for the appeal date, you must renew it.
- GPs mistakenly believe that they should not issue a new sick note. If this happens, contact the DWP.

By following steps **1, 2 & 3** you will continue to paid basic ESA. You will also have your national insurance contribution record covered [for future pension rights].

If your appeal is successful, you will be reimbursed any ESA arrears you are then owed.

ADVICE AND ASSISTANCE

Contact your local advice agency [see over] who can see if you are eligible for any other help, and for referral to Warwickshire Welfare Advice Service for representation if you wish.

For further information contact any of the following agencies:

Rugby Citizens Advice Bureau [CAB]

1st Floor, Chestnut House
North Street
Rugby, CV21 2AQ

North Warwickshire CAB

The Parish Rooms
Welcome Street
Atherstone, CV9 1DU

Bedworth & District CAB

(Covers Nuneaton & Bedworth)
Old Market Tavern
25 Congreve Walk
Bedworth, CV12 8LX
(To book appt in Nuneaton
call 024 7635 1049)

Warwick District CAB

10 Hamilton Terrace
Leamington Spa, CV32 4LY

Stratford-upon-Avon CAB

25 Meer Street
Stratford-upon-Avon, CV37 6QB

Switchboard number for ALL CABx 0844 855 2322

For Disabled people

D.I.A.L.

(Nuneaton & Bedworth only)
New Ramsden Centre
School Walk
Attleborough
Nuneaton, CV11 4PJ
Tel: 024 7634 9954

The Rowan Organisation

(Whole County)
Eliot Park Innovation Centre
Barling Way
Nuneaton, CV10 7RH
Tel: 0800 783 1755
e-mail: info@therowan.org

For Carers Advice, Information and Support

Guideposts Carers Support Service

*(For Nuneaton, Bedworth, North
Warwickshire and Rugby)*
44-45 Church Street
Nuneaton
CV11 4AD
Tel: 024 7638 5888
e-mail: carerssupport@guidepoststrust.org.uk
www.guidepoststrust.org.uk

S. Works Carers Support Service

*(For Leamington Spa, Warwick,
Stratford and South Warwickshire)*
8b Holly Court
Holly Farm Business Park
Honiley, Kenilworth CV8 1NP
Tel: 01926 458486
e-mail: info@swccs.f9.co.uk

Rethink Mental Health Carers Information & Support Service (CISS)

76 Station Street, Atherstone, CV9 1BU
Tel: (01827) 715730 e-mail: ciss@rethink.org

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