

# USEFUL NATIONAL AGENCIES

## **Carers Allowance Unit**

Palatine House, Lancaster Road,  
Preston, PR1 1HB (01772 899655)

## **Child Benefit Office**

(Washington), PO Box 1, Newcastle upon  
Tyne, NE88 1AA (0845 302 1444)  
Textphone: 0845 302 1474

*Attendance Allowance/DLA  
Initial Claims*

## **Disability Benefits Centre**

PO Box 34, Birmingham, B99 1AR  
(0121 626 2000)

*Attendance Allowance/DLA*

## **Disability Benefits Unit**

Warbreck House, Warbreck Hill Road,  
Blackpool, FY2 OYE  
(0845 712 3456)  
Textphone: 0845 722 4433

*Social Fund Claims*

## **Social Fund Office**

JobCentre Plus, PO Box 12469,  
Birmingham, B42 9AF (0845 608 8649)

*Social Fund Reviews*

## **Social Fund**

JobCentre Plus, PO Box 12469,  
Birmingham, B42 9AF  
(0800 096 1928)  
Textphone: 0800 196 9891

## **International Pension Centre**

Tyneview Park, Pensions Service,  
Newcastle upon Tyne, NE98 1BA  
(0191 218 7777)

## **National Insurance Contributions**

**Office**, Inland Revenue, Benton Park  
Road, Longbenton, Newcastle upon  
Tyne, NE98 1ZZ (0191 213 5000)  
Typetalk: 18001 213 5000

## **The Pension Service**

Pensions Direct, Tyneview Park, Benton,  
Newcastle upon Tyne, NE98 1BA (0845  
301 3011) Textphone: 0845 301 3012  
*Retirement Forecast Pension Team*,  
Tyneview Park (0845 300 0168)  
Textphone: 0845 300 0169

*Health Benefits*

## **Prescription Pricing Authority**

Patient Services, PPA, Sandyford House,  
Archbold Terrace, Newcastle upon Tyne,  
NE2 1DB (0845 850 1166)

## **Benefit Enquiry Line (BEL)**

(0800 882200) Textphone: 0800 243355  
Mon-Fri 8.30am-6.30pm; Sat 9.00am-  
1.00pm (Northern Ireland 0800 220674)  
*BEL gives general advice on benefits for  
disabled people, their carers and  
representatives.*

## **Office of the Social Security & Child Support Commissioners**

3<sup>rd</sup> Floor, Procession House, 55 Ludgate  
Hill, London, EC4A 7JW (020 7029 9850)  
Fax: 020 7029 9819

## **HM Revenue & Customs**

Tax Credit Office, Preston, PR1 1RA  
Tax Credits Helpline 0845 300 3900  
Textphone: 0845 300 3909  
*Northern Ireland*  
Tax Credits Helpline 0845 603 2000  
Textphone 0845 607 6078